ON-DEMAND ACCESS IS NOT OPTIONAL
TODAY’S DATA DRIVEN ENVIRONMENT has led to a demand for instant, 24/7 access to account information, in a personalized, responsive and secure manner.
Organizations must understand that “on-demand” is a requirement, not an option.
CUSTOMERS EXPECT INSTANT ACCESS TO THEIR INFORMATION.

Rising data volumes challenge financial institutions’ need to balance consumer and compliance demand, especially concerning regular statement, agreement and account updates.
What’s an acceptable rate of retrieval for consumer documents like Account Statements, Policy Coverage Updates, Loan Documents, Customer Agreements, etc.

Like Spotify, What’s App, SnapChat, consumers want content accessible NOW.
How can organizations accelerate their use of a resilient, flexible, secure cloud environment to better leverage content and maximize efficiency?

How can financial institutions adhere to complex compliance, security, litigation support and overall governance of information while providing near-instant access to documents?

How do businesses automate information management policies while retaining needed information and defensibly dispose of unnecessary content?

A mix of content services, managed services and professional services is the answer.
The benefits of on demand access are abundantly clear. However, it opens a set of challenges...

- Increased demand on organizations’ online billing, payments and portal infrastructure
- Delivery of personalized, responsive and secure online customer experiences
- Scaling up and down infrastructure to meet performance and budget demands
- Maintenance of technology with performance, availability and reliability
- Tighter security and governance controls

The rising volume and frequency of requests – and managing the planning and provisioning of needed infrastructure – to produce statements and account data on demand, 24/7
ONPOINTE FOR PRINT STREAM AND IMAGE
helps organizations advance high-volume document output capabilities to meet customer, compliance, legal and even green initiatives.
ONPOINTE:

- Captures and archives high-volume output streams for better management and access to customer statements, invoices or other transactional reports.
- Transforms data streams and line data formats into standard PDF or standard text for secure viewing and access.
- Governs, stores and indexes information intelligently, including AFP print streams as individual records.
- Updates aged systems, services and infrastructure.
- Improves customer experience with immediate search and visibility.
Can your existing CMOD, FileNet, Mobius, Systemware implementations keep up with the demands for “now” access?
THE NEED TO INTEGRATE WITH OTHER PRODUCTS AND SOLUTIONS is putting demands on systems in new and unexpected ways.

Transform content to appropriate format for system and user experience
Connect to microservices and third party systems for unified solutions
Secure programmatic access to account information
Provide long-term document and statement access

With the increase in portal, dashboard, aggregation and analytics applications that all require exchange of information on demand, the challenges for Print Stream and Image services are here to stay.
With the OnPointe content services platform, print stream and imaging processes are no longer at odds with legal, regulatory and business goals of governing all enterprise content.
BENEFITS OF ONPOINTE FOR PRINT STREAM & IMAGE:

Legacy System Modernization

Cost Effective Content Delivery

Scalable & Flexible Content Management

Legally Defensible Disposition
KEY FEATURES

- Data Transformation
- Best-In-Class Components
- Interoperability and Connectivity
- On-Demand Access
- Flexible Storage
- Advanced Lifecycle Management
- Customization
- Reporting
VIEWPOINTE DELIVERS:

- Content services expertise that leverages best-in-class security, content management, retention management, archiving, analytics and eDiscovery technologies to harness information value
- Managed services that provides optimal system configuration, performance and ongoing maintenance
- Consulting services to create a solution that meets and grows with an organization’s needs
Learn more about how Viewpointe can help you create a private, purpose-built, proven solution.

viewpointe.com/our-services