

ONPOINTE FOR ENTERPRISE APPLICATIONS

Revolutionize Legacy Business Systems

BENEFITS

COST EFFECTIVENESS

Minimized upfront investments in hardware, software, installation, maintenance and non-deployed shelf ware help deliver a lower total cost of ownership (TCO).

MINIMIZED BURDEN ON IT

Reduce time required for administration, upgrades, maintenance, technical support, backups and local storage optimization, allowing IT resources to focus on more strategic initiatives that have top-line impact.

LEGACY SYSTEM MODERNIZATION

Enhanced enterprise functionality replaces aging, legacy content repositories (i.e. ECM, ERP, HR and others) with a single unified archive to modernize services and infrastructure.

LEGAL DEFENSIBILITY

Consistent governance policies can be applied to information, including legacy data, helping you meet legal, regulatory and business requirements.

EDISCOVERY PREPAREDNESS

Unified archive streamlines capabilities for early case assessment, advanced preservation, collection, analytics, review and production to help improve response efficiency and predictability via proactive information governance.

SCALABILITY AND CAPACITY

Enterprise-wide scalability seamlessly supports growth and expansion with hundreds of thousands of users and petabytes of information without compromising system performance.

Many of today's largest organizations maintain infrastructures comprised of legacy enterprise business systems. These systems are used to manage business information (invoices, employee policies, contracts, claims, customer information, statements, etc.), as well as the processes surrounding the information lifecycle. Departmental document management solutions, enterprise content management (ECM) systems and business process management (BPM) solutions such as enterprise resource planning (ERP), human resources (HR) and customer relationship management (CRM) systems have all been deployed to improve business operations.

Unfortunately, these disparate content silos also make it difficult to find information, respond to inquiries, apply uniform governance policies or maintain systems efficiently. These systems often cannot appropriately address the growing complexity of legal and regulatory requirements, evolving customer demands, increasing security pressure, expanding storage needs and requirements to cut costs.

LEAN, AGILE AND COMPLIANT INFORMATION PRACTICES

OnPointe® can address a full range of business, legal and regulatory challenges. OnPointe for Enterprise Applications helps reduce costs and improve the efficiency of managing content held in both active and legacy enterprise business systems. By modernizing and updating aging systems, OnPointe for Enterprise Applications provides a secure unified archive for improved efficiency, higher return on investment, reduced maintenance costs and active security protection via a dedicated private cloud. Through comprehensive lifecycle management and automation, OnPointe for Enterprise Applications helps meet governance policies, legal obligations and business goals while promoting lean, agile and compliant information management practices.

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Application leaders should manage their portfolio as an asset, removing impediments and executing continuous business-driven modernization to provide optimum value.

Gartner

FEATURES

BEST-IN-CLASS INFRASTRUCTURE

Viewpoint® operates multiple Tier-3+ IBM data centers that have been trusted by the nation's top tier financial institutions for over a decade. Multiple security layers are utilized to maintain physical, technical and operational safeguards. Our services undergo an annual SOC 2 review to provide consistent and secure operations.

ADVANCED LIFECYCLE MANAGEMENT

Centralized archive and advanced automation tools help you consistently and transparently apply classification, value-based retention and legal hold policies to enterprise content for full lifecycle management and improved governance.

ON-DEMAND ACCESS

End users can securely add content, search, view and quickly access their information via web browsers.

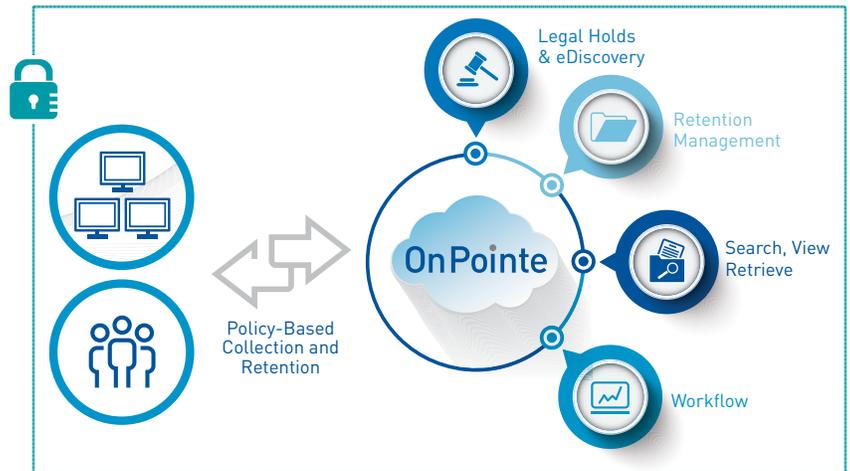
FLEXIBLE ARCHITECTURE

OnPointe for Enterprise Applications provides customizable and modular solutions to help address the most complex content management and information governance requirements.

CUSTOMIZATION

Existing business processes, case management, workflows and applications are easily incorporated.

VALUE OF VIEWPOINTE



EXPERIENCE

With one of the most trusted and proven managed cloud archives in the United States, Viewpoint has been a selected provider to many of the nations largest, most complex companies since 2000.

COMPREHENSIVE SOLUTION

OnPointe is the unique combination of hardware, software and expertise that leverages best-in-class security, content management, retention management, archiving and analytics to harness information value.

SECURE CLOUD

Customer data is securely stored and managed in our geographically dispersed, Tier 3+ IBM data centers to help ensure data protection and business continuity. Our services undergo an annual SOC 2 review.

CUSTOMIZED SERVICE

Viewpoint Professional Services consultants work with you to create a solution that meets and grows with your needs, providing comprehensive professional services to enable continual system effectiveness, data integrity and rapid deployment.

COST MANAGEMENT

With our consumption-based model and sophisticated information management and storage solution, Viewpoint helps you better predict and control costs.

DEDICATED SUPPORT

You have access to our information governance, system and infrastructure expertise to assist with system configuration, optimization and ongoing maintenance.