

## YOUR HOSTED INFORMATION GOVERNANCE SOLUTION

Optimize your information storage, management and governance environment by choosing one of the nation's trusted archives for digital data. OnPointe provides a cost-effective way to control, secure and monitor your company's most important and sensitive information.

OnPointe's information governance platform helps you gain control and manage the lifecycle of your business information to realize the following benefits:

**ADDRESS** unmanaged enterprise content via OnPointe's assessment program, which helps to evaluate and decide what information to manage, leverage and trust.

**ENFORCE** corporate retention and disposition policies consistently across the enterprise and defensibly dispose of data via OnPointe's records and retention management capabilities.

**CONTROL** costs for lower TCO through minimized capital investments and IT overhead via OnPointe, Viewpointe's private cloud solution.

**REDUCE** the burden on end users and improve your ability to collect and classify information via OnPointe's advanced collection and automated classification capabilities.

**MANAGE** the explosion of information by archiving content based on value and compliance needs via OnPointe's retention management and de-duplication capabilities.

**RESPOND** quickly and cost-effectively to eDiscovery, audit and internal investigation requests via OnPointe's eDiscovery search and analytics capabilities.



Viewpointe® is a leading provider of multibank infrastructure solutions for customers ranging from credit unions to Fortune 100 financial institutions. With one of the largest national archives of digital information in the cloud, Viewpointe offers archive capabilities, end-to-end check image exchange, clearing, settlement and Automated Clearing House association services. Viewpointe's information governance solution, OnPointe™, enables organizations to manage their enterprise content, records and digital storage via Viewpointe's private cloud in a secure, scalable and cost-effective way.

If you would like to learn more about how OnPointe can help optimize your information governance, management and storage environment, contact an OnPointe Advisor today.

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## OnPointe

**As data volumes continue to grow, every company faces mounting pressure to manage information in a secure, scalable, and cost-effective way.**

You need to ensure that your company's IT infrastructure and systems can handle the growing data swell without straining internal resources. You must also have sound information governance practices in place to support intricate and ever-changing regulatory, legal and business mandates.

For over a decade, Viewpointe® has successfully helped large, complex organizations manage, secure and monitor their data via our hosted, digital archive solution. OnPointe™, a comprehensive information governance solution, integrates Viewpointe's private cloud with best-of-breed solutions to provide

enterprise content management (ECM), records management, information compliance and eDiscovery capabilities. From point to enterprise solutions, OnPointe provides a wide range of services that help organizations optimize the collection, archiving and governance of enterprise content. Additionally, Viewpointe's business and platform expertise helps mitigate risk and contain costs while increasing efficiency and agility.

As a leading provider of multibank infrastructure solutions, Viewpointe manages one of the nation's largest digital archives with over 25 petabytes (PB) of data in our private cloud. Since 2006, Viewpointe has been annually named to the prestigious FinTech 100, representing the best of the best in financial technology and service providers.

## OnPointe FEATURES

### INFORMATION GOVERNANCE

Meet regulatory, legal and business requirements for data access, monitoring, retention management and defensible destruction of information via automated enforcement of your governance policies. Improve compliance and eDiscovery processes to help increase predictability, mitigate risk and lower cost.

### SECURE CLOUD

Customer data is securely stored and managed in our geographically dispersed, Tier-3+ IBM data centers to help ensure data protection and business continuity. Our services undergo an annual SAS70 Type-II review.

### ASSESSMENT SERVICES

OnPointe assessment services allow you to clearly understand your enterprise information landscape, while highlighting specific areas for improvement based on industry best practices, and provides recommendations for achieving holistic information governance.

### ON-DEMAND ACCESS

OnPointe's sophisticated retrieval capabilities help to ensure near-instant access to important data for knowledge sharing, inquiry and decision making.

### COST MANAGEMENT AND EFFICIENCY

Our pay-as-you-go model helps you control costs and minimize upfront investments in hardware, software, installation and maintenance, helping to deliver a lower total cost of ownership (TCO) for your organization.

### FLEXIBLE INTEGRATION

Using a standard application programming interface (API) to our distributed infrastructure allows for ease of integration with existing business processes and applications.



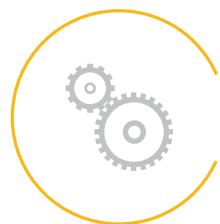
## GETTING STARTED

To move your data to the Viewpointe private cloud as seamlessly as possible, our team of experts will:



In your efforts to efficiently meet your legal, regulatory and business obligations, let OnPointe help you control, secure and monitor your enterprise data.

- 1 Examine and assess your current content and records management repositories, content types, needs and use cases, as well as any unique conditions for your company.
- 2 Implement an information governance plan based on your own business policies to securely store, manage and control data to meet your regulatory, legal and business requirements.
- 3 Test the process rigorously to help ensure the readiness of your customized solution.
- 4 Get you up and running as quickly as possible, while minimizing the impact on your current business processes.
- 5 Meet with your team regularly to help ensure a seamless implementation.



## CONTROL YOUR DATA

By consolidating and streamlining your digital data, OnPointe empowers you to more efficiently and defensibly manage, secure, govern and discover your data.

### POLICY MANAGEMENT

Apply established retention and governance policies to all of your content to meet legal, regulatory and business requirements.

### AUTOMATED CLASSIFICATION

Allows you to automatically classify and apply value-based retention schedules on archived content to enforce consistent application across your content.

### COMPREHENSIVE SEARCH

Our search capabilities allow all of your content, metadata and attachments to be indexed and searched.

### eDISCOVERY

A robust eDiscovery solution helps you perform early case assessment, establish and manage legal holds and oversee the EDRM process.



## SECURE YOUR DATA

OnPointe provides state-of-the-art infrastructure with high levels of security, availability and disaster recovery with over 25 PBs of data managed in Viewpointe's private cloud.

### SECURE ACCESS

Our multi-layered security model is designed to protect your data and minimize risks. User access to the systems and managed data is restricted according to your requirements. Authentication and authorization can be configured to integrate with your internal directory services, providing enhanced ease of configuration and improved traceability and auditing.

### ENCRYPTION

Sensitive business information can be encrypted at rest and in motion to protect your most valuable data from viewing without a specialized key.

### BUSINESS CONTINUITY

Companies trust our highly available and stable archive. OnPointe can provide you with a spectrum of availability modes from either active/active, enabling near instantaneous failover capability, to active/passive, which provides complete recovery from any outage within a short recovery time. Each active center can provide 100% of the processing capabilities to minimize interruption to your full-service needs, helping to ensure data protection and business continuity needs.

### TRUSTED INFRASTRUCTURE

Rely on our state-of-the-art cloud infrastructure. Viewpointe currently operates multiple geographically dispersed, Tier-3+ IBM data centers that have been trusted by the nation's top-tier financial institutions for years. Our services undergo an annual SAS70 Type-II review.



## MONITOR YOUR DATA

OnPointe provides transparency into your data repositories, enabling you to monitor, report and meter information activity.

### AUDIT LOGS

OnPointe offers you the ability to log user activity to meet auditing requirements. Track such things as record creation, access and deletion as well as changes to permissions and retention policies.

### USAGE

Metering service model allows you to track your usage and predict your costs, leveraging OnPointe's pay-as-you-go pricing.

### REPORTING

Quickly and easily monitor your digital archiving activity, both in detail and at a high level, using OnPointe's reporting capabilities. Regular reporting needs can be automated to run at your preferred frequency, and you can run ad-hoc reports for on-the-spot requests.

### COMPLIANCE

OnPointe provides real-time monitoring, surveillance and policy enforcement to help meet regulatory, legal and business mandates.