

DID YOU KNOW...

Members enjoy direct access to our payments staff – credentialed experts who can advise you on virtually every payment type, process and issue.

VIEWPOINTE CLEARING, SETTLEMENT & ASSOCIATION SERVICES (VPCS&AS) IS ONE OF 17 REGIONAL PAYMENTS ASSOCIATIONS PROVIDING OUR VALUED MEMBERS WITH:

- Dedicated relationship managers
- Accredited ACH Professional (AAP) expertise
- Access to NACHA
- ACH Association Committee participation
- Education and training, including check and ACH certification and AAP preparation
- Discounted ACH audit services and payments publications

Dedicated Relationship Managers

Viewpointe Association members are assigned a relationship manager who is dedicated to the success of your organization. More than someone who can answer your questions, your relationship manager will work with you to understand your needs and offer consultative advice on your operations.

AAP Expertise

Members have direct access to our on-staff AAPs who are available for guidance on ACH Rules interpretation, compliance and operational support and can help your organization address issues related to your unique processing environment.

Access to NACHA

As a VPCS&AS member, you have access to NACHA, The Electronic Payments Association, so there's no need to maintain your own NACHA membership. VPCS&AS provides member organizations one complimentary ACH Rules CD, links you to NACHA staff and keeps you apprised of their latest news and information. Members have the ability to participate in NACHA councils and workgroups, which help to influence the growth of the ACH network and guide its development, administration and governance. You'll also receive member pricing on NACHA products and services.

Your VPCS&AS membership provides you with access to an extensive array of useful, value-added resources and benefits.



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ACH Association Committee

Open to all members and affiliated participants, the ACH Association Committee provides an opportunity for you to voice your opinions and recommendations related to the ACH industry. As a participant, you may vote on amendments to the NACHA Rules and respond to NACHA requests for comment, take advantage of opportunities to share best practices, resolve issues and provide input on development and enhancement of VPCS&AS products and services.

Premium, Up-To-Date Education and Training at a Discount

Our members need the latest information on payments rules, regulations and risk management. VPCS&AS classes are available online and in person throughout the year and our members receive discounted pricing. We offer additional savings when training is bundled and purchased through our Education Club.

Our targeted, comprehensive certification and preparation programs include:

- Check Certification (10 online sessions)
- ACH Certification (12 online sessions)
- AAP Preparation (3-day, in-person program)

| Find our complete catalogue of classes at viewpointe.com.

ACH Audit and Fraud Risk Guidance Services

The NACHA Operating Rules require that all financial institutions and third-party senders that send or receive ACH transactions must conduct an ACH audit annually by December 1 of each year or face a monetary fine. Our team of Accredited ACH Professionals (AAP) can conduct your annual ACH compliance audit customized to your organization. Additionally we provide consultations on pre-audit analysis, ACH risk assessment, ACH origination and more for both financial institutions and third-party senders.

| To become a VPCS&AS member, contact us as memberservices@viewpointe.com or **(800) 279-9059**.



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