

ONPOINTE EMAIL AND IM MANAGEMENT

As the use of electronic communications in the business environment rapidly increases, so does the risk of not properly organizing, managing and storing the information to meet legal and compliance requirements.

Creating and implementing a strategy to address a centralized approach to email and instant message (IM) archiving and management can help you find important files quickly and efficiently, and dispose of those that are no longer required to be saved.

OnPointe™, Viewpointe's private cloud-based service, can address a full range of legal, regulatory, business and storage challenges presented by electronic communication channels, including email, IM, SMS and social media.

The Email and IM Management solution—a key component of OnPointe— provides customers with a secure, searchable and centralized archive and automation tools to help you consistently and transparently apply classification, retention and legal hold policies.

Our single, scalable and easily accessible archive for all electronic communications can help you meet your company's compliance requirements for both internal corporate governance policies and externally mandated laws and regulations such as the Federal Rules of Civil Procedure, GLBA, SEC, FINRA, HIPAA, Sarbanes-Oxley, as well as others. This structure also allows you to identify and defensibly discard duplicate and irrelevant files efficiently.

PRODUCT FEATURES

TRUSTED INFRASTRUCTURE

Rely on our state-of-the-art cloud infrastructure and services. Viewpointe® currently operates multiple geographically dispersed, Tier-3+IBM data centers that have been trusted by the nation's top-tier financial institutions for years. Our services undergo an annual SAS70 Type-II review.

ELECTRONIC COMMUNICATION ARCHIVE

Electronic communications are supported, such as Microsoft Exchange [including Personal Storage Table (PST) files], Lotus Notes, Lotus Domino, SMTP, instant messages, rich media and social content.

SINGLE INSTANCE STORAGE

Unnecessary data can be automatically eliminated with detection and deletion of duplicates and relevant near duplicates.

COMPREHENSIVE SEARCH

All content, including email metadata, body content and attachments, can be indexed and searched.

ON-DEMAND ACCESS

End users can quickly and transparently view archived emails from within their email application, web and mobile devices.

MONITORING/SUPERVISION

Real-time monitoring, policy enforcement and surveillance

help companies meet compliance requirements and manage risks.

LIFECYCLE MANAGEMENT

Value-based retention schedules can be applied and archived content can be classified for full data lifecycle management.

FLEXIBLE STORAGE

Support is provided for encrypted data, tiered storage and non-rewriteable, non-erasable media formats.

STANDARDS-BASED APIs

Integration with existing business processes and applications using CMIS standards-based interface for document search and retrieval is supported.



THE VALUE OF OnPointe

EXPERIENCE

Managing one of the largest private clouds with over 25 PB, Viewpointe is a trusted partner to many of the nation's largest, most complex companies, storing some of their most sensitive data.

COMPREHENSIVE PLATFORM

OnPointe provides a comprehensive information governance platform to store, manage and govern your information and includes content collection, classification, de-duplication, storage and retrieval, supervision, retention management and eDiscovery capabilities.

CUSTOMIZED SOLUTION

OnPointe Advisors work with you to create a solution that meets and grows with your needs, including the implementation of your business rules, policies and processes.

COST MANAGEMENT

With our pay-as-you-go model, Viewpointe helps you to better predict and control costs.

DEDICATED SUPPORT

You have access to our expertise when you need it, including our team of OnPointe Advisors.

PRODUCT BENEFITS

COST EFFECTIVENESS

Minimized upfront investments in hardware, software, installation and maintenance help deliver a lower total cost of ownership (TCO) for your organization.

SCALABILITY

Enterprise-wide scalability seamlessly supports growth and expansion with hundreds of thousands of users and petabytes of information.

MINIMIZED BURDEN ON IT

Time required for administration, upgrades, technical support, backups and local storage optimization is reduced with OnPointe.

SECURE CLOUD

Customer data is securely stored and managed in our geographically dispersed, Tier-3+ IBM data centers to help ensure data protection and business continuity. Our services undergo an annual SAS70 Type-II review.

LEGAL DEFENSIBILITY

Consistent business communications governance policies are applied, helping meet legal, regulatory and business requirements and mitigate risk.



If you would like to learn more about how OnPointe can help optimize your information governance, management and storage environment, contact an OnPointe Advisor today.

(800) 956-3807 | onpointeadvisors@viewpointe.com | viewpointe.com/onpointe

Viewpointe
7 Times Square
Suite 2503
New York, NY 10036